

# Payments & Collections

Services Overview



### Payment services

- Bacs Bureau file processing of Direct Credits
- Three day Bacs payments and same-day Faster Payments - scheduled/ad hoc
- Bank account verification with error/fraud prevention process, plus exception reporting
- Flexible file handling from rekeying to CSV and flat file to full cloud integration
- Contingency services for direct submitters

### Managed services

- Comprehensive bespoke Direct Debit service from customer advice to periodic reconciliation
- Integration with cash flow management to create optimal and efficient use of available funds and facilities

### Collection services

- Scheduled processing of Direct Debits (subscriptions, membership fees, debts, rent etc)
- Web-based paperless Direct Debit solution with client site integration and customer verification
- Rejected Direct Debit handling and resubmission
- Bank account verification with error/fraud prevention process, plus exception reporting
- Flexible file handling from rekeying to CSV and flat file to full cloud integration
- Contingency services for direct submitters

### Reporting and integration services

- Handling of Bacs reports (AWACS, ADDACS, ARUDD, etc)
- Integration with customer CRM systems
- Revenue reconciliation
- Exception handling

## Why choose Equiom?

At Equiom, our pro-activity and passion for progress will guide you forward, going beyond exceptional service to develop deep and meaningful client relationships.

- Highly experienced team with knowledge across all areas of payments and collections
- Exceptional levels of service and knowledge
- Continual investment in technology ensures the best software and most robust security
- Double accredited Bacs Bureau
- Robust security and contingency plans
- Access to a freephone telephone number and team of payment and collections experts
- Experienced delivery of a reliable, professional payments and collection services using a robust, secure system